



Fankhauser & Associates

Profile

Accredited Investment Logic Mapping Facilitator

Organisation Overview

Fankhauser and Associates have been operating in the government and corporate environment for fifteen years and have undertaken projects across a broad range of activities. Over this period the company has delivered information management, business analysis and information design services in the fields of investment management, information architecture, online communication, information and content management and elearning.

Our work is underpinned by the following values:

- Value for money
- Flexible customer engagement
- Positive customer relationship
- Open and responsive communication
- Flexibility
- Continuous Improvement

Facilitator Profile

Rae Fankhauser

Academic Qualifications

Masters of Education, Bachelor of Arts, Diploma of Education, Post Graduate Diploma in Library and Information Management

Fields of special competence

- Workshop facilitation in particular Investment Logic Maps and Investment Concept Briefs
- Information Architecture & Taxonomy Development

- Portal, website and extranet design, development and service delivery strategies
- Information strategy
- Business and user requirements – gathering and analysis
- Instructional design for online learning products
- Development and implementation of training courses
- Project management
- Program evaluation

The Director of Fankhauser & Associates, Rae Fankhauser, is an accredited Investment Logic Map facilitator. She also provides training in the approach and facilitation of Investment Logic Map workshops through skills transfer workshops offered by the Department of Treasury and Finance.

Rae has extensive experience in the facilitation of Investment Logic Map workshops having conducted in excess of 40 over the last 3 years. Clients for these workshops have involved business units and senior management teams from all Victorian Government Departments, National cross-sectoral groups, several agencies including the State Library of Victoria and local government including the City of Melbourne. She is also undertaking Investment Concept Brief workshops with current clients.

Practices

In facilitating the development of Investment Logic Maps and Investment Concept Briefs we fully comply with the current guideline and practices from the Investment Management Standard of the Department of Treasury and Finance (Victoria).

Investment Logic Maps

The ILM is developed in a two-hour workshop in which the key participant is *the Investor* - the executive that has the business need, will be making the decision to invest and who will ultimately be responsible for delivering the expected benefits.

A draft ILM based depicting the outcomes of the workshop will be delivered to the Investor within 24 hours of the workshop. The Investor will review the draft and advise of any changes within 48 hours of the time of the workshop. The final ILM will then be provided back to the Investor within 24 hours.

Investment Concept Briefs

An Investment Concept Brief (ICB) is created in a second two-hour workshop that reviews and reshapes the solution depicted in the Investment Logic Map at the previous workshop. The likely timelines, cost, risk and dependencies associated with the solution are then extracted.

Within 24 hours of this workshop an ICB will be provided to the Investor that represents the solution and likely costs, etc agreed upon.

Facility requirements (for both products)

A suitable room with an electronic whiteboard will be required.

Cost of products

Product	Cost (inclusive of GST)	Comments
Investment Logic Map (Problem Definition)	\$1,430	Includes initial planning/consultation, workshop facilitation, preparation of Investment Logic Map and revisions to version 1.0
Investment Concept Brief (Solution Definition)	\$1,360	Includes initial planning/consultation, workshop facilitation, preparation of Investment Concept Brief
Benefit Management Plan (Benefits Definition)	\$1,360	Includes initial planning/consultation, workshop facilitation, preparation of Benefit Management Plan
3 Workshop package	\$3,900	This package is available when 3 workshops are scheduled at the same time, and all workshops are delivered within an 8 week period.
Consulting work outside the Investment Management framework as per the eServices Panel		

Contact details

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